



The Department of Developmental Services, in partnership with the Institute for Community Inclusion / UMass Boston presents:

## TRAINING FOR MASSACHUSETTS EMPLOYMENT SERVICE PROVIDERS



### Remote, Virtual, and Hybrid In-person Services

**April 28, May 5, 12, and 19 | 1-3 PM**

**(Participants must commit to fully attend ALL 4 sessions)**

This 4-week community of practice module will help you organize and deliver great services that will keep you and your individuals safe and connected to the community!

#### Learning objectives:

1. To reflect on how some core values of supported employment (zero exclusion, competitive jobs, individualized support) operate in virtual and remote service contexts.
2. To develop organizational tools to maximize the effectiveness of virtual sessions.
3. To learn and practice a flexible approach to task analysis, and reflect on how they can incorporate task analysis into their individualized virtual employment supports.
4. To learn and share ideas for fun and creative virtual facilitation, and accompanying technology.
5. To have a general framework for general technology assessments, as well as considerations for virtual assessment.
6. To build a community of practice to learn from each other on best practice for different platforms and service delivery.

#### **Week 1: April 28, 1pm – 3pm**

**Building a better normal: Remote, Virtual, and Hybrid In-person Services**

#### **Week 2: May 5, 1pm – 3pm**

**Community of Practice Meeting 1**

#### **Week 3: May 5, 1pm – 3pm**

**Assessment of Technology Needs**

#### **Week 4: May 19, 1pm – 3pm**

**Community of Practice Meeting 2**

**For more information or to request accommodations:** Miwa Tanabe, [Miwa.Tanabe@umb.edu](mailto:Miwa.Tanabe@umb.edu)

#### **▶ TO REGISTER:**

<https://communityinclusion.zoom.us/meeting/register/tJcrd-GqrDgsH9LrRMuGXO9sRKyUinFS6DGP>



## Meet the Trainers



### **Emily Harris, Senior Project Manager, Wise**

Emily Harris has had the good fortune to be affiliated with people with disabilities throughout her life. She has over 12 years' experience doing work as an Employment Consultant and a Positive Behavior Support Consultant with individuals, families, and Employment Agencies in the Pacific Northwest and beyond. She also has international consulting experience working with employment agencies across New Zealand. Emily is committed to the concept of inclusion and full participation and knows that employment is critical to equity. She holds a BS in Arts and Letters with a focus in Women Studies and English, is a Certified Employment Professional through APSE, and currently serves on the National APSE Employment Support Professional Certification Council (ESPCC). Emily is a trainer and trained in the process of Person-Centered Planning. Emily is a natural networker and believes that being connected in your community is vital to the success of connecting people with sustainable employment. Emily invites people to use low and high tech solutions to empower people's success on and off the job. Emily loves music (especially soul and oldies on vinyl), spending time with her family, and vintage shopping in small towns.



### **Shaun Wood, Senior Project Manager, Wise**

Shaun is all about jobs! He's a community developer and has worked to support people with disabilities since 2002. He continues to work in schools, people's homes, and job sites, helping to build inclusive communities. Shaun is a Board-Certified Behavior Analyst and a certified Employment Specialist. He served in the U.S. Peace Corps in Eastern Europe, and obtained both his M.Ed. (Applied Behavior Analysis) and B.A. (Political Science/Human Rights) from the University of Washington. Shaun uses applied behavior analysis, emerging technology, reflective processes, and mentorship to drive employment outcomes. In his current role, he's available to work in local communities across Washington State and beyond! He has active projects from Alaska to the southwestern U.S. and eastern Canada. Shaun loves languages, and is fluent in Bulgarian with experience in French, Macedonian, Turkish, and Romani (he's currently studying Spanish). When he isn't working, he likes to garden, brew espresso, stare into his aquariums, and jog circles around his adopted hometown of Burien, Washington.



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